



WARNING SIGNS WIPER BLADES NEED TO BE REPLACED:

The symptom	Possible cause	Action required
Diminished performance noted during use:		
> Chattering/squeaking sound	> Rubber wear > Wiper arm damage	> Replace wiper blade(s) and/or wiper arm(s) if necessary
> Streaking	> Incorrect wiper blade arm pressure > Damage to blade > Wind lift from traveling at high speeds	> Replace wiper blade(s) and/or wiper arm(s) if damaged > Recommend wiper blades that resist wind lift
> Beading (fine water drops)	> Wax and/or silicone build-up on the windshield or rubber element	> Thoroughly clean the windshield and rubber on the wiper blade(s) > Replace wiper blade(s) if required
> Haze (oily build-up)	> Dirt or wax build-up on the windshield > Oil or chemicals from the road (which can soak into the rubber)	> Thoroughly clean the windshield > Clean the rubber on the blades using a moist cloth > Replace wiper blade(s) if required

Structural problems that could be evident through a visual inspection:

> Cracked or split rubber	> Age, exposure to ultraviolet rays > Aggressive ice removal	> Replace wiper blade(s)
> Hard or "park set" rubber	> Exposure to direct sunlight > Extreme temperature changes	> Replace wiper blade(s)
> Pitted, scarred or discoloured rubber	> Exposure to salt-removing chemicals > Age (exposure to ultra-violet rays)	> Replace wiper blade(s) if performance is diminished
> Bent or damaged wiper frame	> Damage from ice scrapers, automatic car washer or vandalism	> Replace damaged wiper blade and frame



WHAT'S THE RIGHT SIZE?



When replacing the blade, it's important you use the proper size specified for the vehicle. This helps ensure blades will clean the entire windshield area. Mounting the proper size blade on the correct arm is essential to prevent damage. The right wiper blade is often a different size than the left. Your Service Advisor knows your vehicle best and will recommend the right part at the right time.

PRODUCT KNOWLEDGE

WIPER BLADES

Properly functioning wiper blades give drivers a clear view of the road during poor weather conditions. Since the blades are made of rubber (like tires), they can deteriorate over time, becoming hard and brittle with lack of use, or wearing out through normal use. Deteriorating wiper blades can seriously impair vision when driving, so for optimum safety, wiper blades should be inspected at every service. Depending on weather conditions in your area, consider switching seasonally between winter and all-season blades.

“WIPER BLADES ARE AN INSTANTLY REWARDING PURCHASE”



Is it time for a change?

Properly-functioning wiper blades are essential for rain and snow, but can be forgotten in fair weather. If it's clear and sunny when a vehicle is in for service, it won't be evident that the wiper blades need replacing. However, keep the following in mind:

- The average driver's blades are 2.9 years old!
- Industry experts recommend blade replacement a minimum of twice per year.
- One out of five vehicles in dealership service lanes have deficient wiper blades or windshield washing systems.



KEEPING
THE EMOTION
IN MOTION.

REST
EASY

Mazda wiper blades are designed to meet Original Equipment specifications and use only high quality materials. These blades are easy to install and there is a blade to fit every Mazda vehicle. All Mazda blades are specially designed to resist wind lift. (Wind lift has become more common on today's aerodynamic vehicles equipped with longer wiper blades.)



MAZDA WIPER BLADES

Features:

- > High performance blades with "Talon easy locking system"
- > Lifetime frame warranty
- > Heavy duty steel construction
- > Stainless steel flexors
- > Oversized natural rubber



MAZDA INSERTS

Features:

- > Economical and environmentally-friendly alternative to full blade replacements
- > Replacement rubber for Original Equipment blades
- > Custom profile to fit Original Equipment blades
- > "Trim to length" inserts accommodate different blade lengths on the same vehicle
- > Coverage for difficult applications
- > Natural rubber preferred by Original Equipment manufacturers



CHECK IT ON THE VEHICLE INSPECTION REPORT

Mazda Technicians can help spot wiper blades that need replacement before they result in compromised vision on a bad weather day; or better still, they can confirm that the wiper blades are fine - for peace of mind. Technicians will:

- > Inspect wiper blades (including rear wiper blades) and arms for damage.
- > Test wiper operation.
- > Check washer fluid levels, and fill if necessary.

VEHICLE INSPECTION REPORT
KEEPING THE EMOTION IN MOTION
CUSTOMER NAME: _____ VIN (LAST 8 DIGITS): _____ O.D.M.T.E.R.: _____ R.O.P.: _____ DATE: _____
SERVICE ADVISOR: _____
VEHICLE TYPE: PASSENGER CAR TRUCK SUV VAN OTHER _____
PERIMETER INSPECTION: CHECKED OK REQUIRES FUTURE ATTENTION REQUIRES IMMEDIATE ATTENTION

FRONT
Lights/Turns: OK ATTENTION FAILURE
Windshield: OK ATTENTION FAILURE
Washer system: OK ATTENTION FAILURE
Wipers/Arms: OK ATTENTION FAILURE
Body damage: OK ATTENTION FAILURE
Horn operation: OK ATTENTION FAILURE

REAR
Lights/Turns: OK ATTENTION FAILURE
Washer system: OK ATTENTION FAILURE
Wiper/Arm: OK ATTENTION FAILURE
Body damage: OK ATTENTION FAILURE

VISUAL INSPECTION - UNDER HOOD
Fluid levels (check, correct, check, under vehicle, under and around components): OK ATTENTION FAILURE
Drive belt(s): OK ATTENTION FAILURE
Air filter: OK ATTENTION FAILURE
Radiators, hoses/clamps and coolant condition to: _____ °C: OK ATTENTION FAILURE
Heater hoses/clamps: OK ATTENTION FAILURE
Air conditioning hoses: OK ATTENTION FAILURE
Battery/cables/clamps: OK ATTENTION FAILURE

VISUAL INSPECTION - UNDER VEHICLE
Steering components: OK ATTENTION FAILURE
Suspension components: OK ATTENTION FAILURE
Shocks + Struts: OK ATTENTION FAILURE
Exhaust system: OK ATTENTION FAILURE
CV drive axle boots (if present): OK ATTENTION FAILURE

CHECK FOR LEAKS
Engine oil: OK ATTENTION FAILURE
Transmission: OK ATTENTION FAILURE
Power steering: OK ATTENTION FAILURE
Coolant: OK ATTENTION FAILURE
Fuel: OK ATTENTION FAILURE

MAINTENANCE INTERVALS
Record each time performed with vehicle maintenance interval including additional operations if applicable.
8,000 km | 4 months
16,000 km | 8 months
24,000 km | 12 months
32,000 km | 16 months
40,000 km | 20 months
48,000 km | 24 months
56,000 km | 28 months
64,000 km | 32 months
72,000 km | 36 months
80,000 km | 40 months
OVER 160,000 km (EXCEPT)
80,000 km | 40 months
120,000 km | 60 months
160,000 km | 80 months
140,000 km | 80 months

YOUR NEXT MAINTENANCE APPOINTMENT
NEXT MAINTENANCE SERVICE: _____ DATE (MM/DD/YY): _____ TIME: _____
PRICE: _____ DEALER CODE: _____
NEXT APPOINTMENT: _____ DATE (MM/DD/YY): _____ TIME: _____

COMMENTS

BRAKE INSPECTION
Rotor: OK ATTENTION FAILURE
Caliper: OK ATTENTION FAILURE
Lines/Hose: OK ATTENTION FAILURE
Parking brake operation: OK ATTENTION FAILURE
Pressure set to factory PSI: _____
FRONT: _____ psi REAR: _____ psi SPARE: _____ psi



KEEPING
THE EMOTION
IN MOTION.